Wireless Network Instructions – Microsoft Vista

For advanced users – key technical Information can be found on page 2.

Note - Please ensure that:

- All Windows updates have been applied.
- An up-to-date Anti-virus client is installed and active.

Windows Vista

1. Click on Start from the start-bar, then click “Control Panel”.
2. On the left-hand side menu click on “Classic View”.
3. Double click on the “Networking and Sharing Center” icon.
4. From the left-hand side menu click on “Manage wireless networks”.
5. Click on then choose “Manually create a network profile”

6. Under Network Name type “eduroam” (without capitals and without the “ “)
7. Under Security Type choose “WPA2-Enterprise”.
8. Under “Encryption type:” choose “AES”.
9. Place a tick where is says “Connect even if the network is not broadcasting”, then click “Next”.

10. Click on “Change connection settings”
11. At the top of the window click on the “Security” tab.
12. Ensure that “Choose a network authentication method:” is set to “Microsoft: Protected EAP (PEAP)” then click on “Settings…”
13. At the top remove the tick from “Validate Server Certificate”.

14. Click on “Configure…” under the “Select Authentication Method:” title.
   Remove the tick from “Automatically use my Windows logon name…”
15. Then just click “OK” three times to exit all the configuration windows, click Close to close the configuration window.
16. From the wireless icon area, click the message “Additional information is required to connect to eduroam”
17. On the Enter Credentials window, type your University username in the format: ‘abcd123’ followed by @city.ac.uk (note, this is not your email address). Enter your University computer password. If you are visiting City University enter the credentials provided by your institution (leave domain empty) and click OK.
18. After Vista processes the connection, you will now be connected to the citywifi wireless network.
Advanced Users – Key Technical Details:

- SSID = “eduroam”
- Encryption = WPA2/AES
- PEAP authentication method
  - MSCHAP v2 – secured password authentication
- No certificate required
- Do not use local computer username/password
- 802.1x user authentication.

IT Support

For IT support, assistance or questions, please contact the IT Service Desk

**Online help:** Report your IT incident or raise a service request on IT Self Service

www.city.ac.uk/itservicedesk

**Telephone:** 0207 040 8181, or extension 8181, 24/7 support

**Visit in person:** Monday to Friday, 8am to 8pm at

*Northampton Square, Library, 2nd floor

*Northampton Square, Drysdale building, Room E101

*Cass Business School, Library, The Cyril Kleinwort Learning Resource Centre, 1st floor