Wireless Network Connection Instructions - Blackberry

For advanced users – key technical Information can be found below.

Connecting to City Wireless Network:

1. Open the Application menu on your phone
2. Select the “Manage Connections” option
3. Make sure the “Wi-Fi” option is enabled (ticked) in the Manage Connections section.

4. In the Options and Status section, select the “Wi-Fi Network” option. Your phone should scan for wireless networks.
5. From the list of Wi-Fi networks, select “eduroam”.

6. Configure with the following settings:
   - Ensure the Enterprise Sub-Type: is set to “PEAP”
   - Enter your University username in the format ‘abcd123’ followed by @city.ac.uk (note, this is not your email address)
   - Enter your password in the password field for the account above
   - For the CA Certificate, leave “<None selected>”
   - Set the Inner link security option to “EAP-MS-CHAP v2”
   - Leave the Token option as “<None selected>”
   - Leave “Server subject” blank
   - Leave “Server SAN” blank
   - Ensure Disabled Server Certificate Validation is ticked
   - Select the “Save and Connect” option.
7. Your phone should now be connected to eduroam.

Advanced Users – Key Technical Details:
- SSID = “eduroam”
- Encryption = WPA2/AES
- PEAP authentication method
  - MSCHAP v2 – secured password authentication
- Do not use local computer username/password
- Do not use any certificates.

IT Support
For IT support, assistance or questions, please contact the IT Service Desk
Online help: Report your IT incident or raise a service request on IT Self Service
[www.city.ac.uk/itservicedesk](http://www.city.ac.uk/itservicedesk)

Telephone: 0207 040 8181, or extension 8181, 24/7 support

Visit in person: Monday to Friday, 8am to 8pm at
* Northampton Square, Library, 2nd floor
* Northampton Square, Drysdale building, Room E101
* Cass Business School, Library, The Cyril Kleinwort Learning Resource Centre, 1st floor