**Wireless Network Connection Instructions - Android**

For advanced users – key technical information can be found below.

**Connecting to City Wireless Network:**

1. Go to the main menu
2. Choose **Settings**
3. Choose **Wireless & Networks**
4. Choose **Wi-Fi settings**
5. Scroll to the bottom and choose **Add Wi-Fi network**

6. Enter the **Network SSID** as **eduroam**. **This is case sensitive.**
7. Set **Security** to **802.1x Enterprise or WPA-EAP**
8. Set **EAP Type** to **PEAP**
9. Set **Phase 2 Authentication** to **MSCHAPV2**
10. Set **Identity** to your University username in the format: ‘abcd123’ followed by @city.ac.uk (note, this is not your email address). If you are visiting City University enter the credentials provided by your institution.

11. Leave **Anonymous Identity** blank.
12. Set **Wireless password** to your University computer password.
13. Click **Save**
14. Android should now connect automatically to **eduroam**
Advanced Users - Key Technical Details:

- SSID = “eduroam”
- Encryption = WPA2/AES
- PEAP authentication method
  - MSCHAP v2 – secured password authentication
- Do not use local computer username/password
- 802.1x user authentication.

IT Support

For IT support, assistance or questions, please contact the IT Service Desk

**Online help:** Report your IT incident or raise a service request on IT Self Service
[www.city.ac.uk/itservicedesk](http://www.city.ac.uk/itservicedesk)

**Telephone:** 0207 040 8181, or extension 8181, 24/7 support

**Visit in person:** Monday to Friday, 8am to 8pm at
*Northampton Square, Library, 2nd floor
*Northampton Square, Drysdale building, Room E101
*Cass Business School, Library, The Cyril Kleinwort Learning Resource Centre, 1st floor