Wireless Network Connection Instructions – Windows Mobile 7

For advanced users – key technical Information can be found below.

Connecting to City Wireless Network:

1. Locate and load up your devices settings, via the setting icon in on the home screen.

2. Select WiFi from the list

3. Wait for your device to scan the available networks at your location, and then select Eduroam from the list of available options.

4. The device will now prompt you to enter your University username and password.
   - Username: Enter your University username in this format 'abcd123' followed by @city.ac.uk (note, this is not your email address)
   - Password: Enter your current University password

5. Once you have entered your details, click done to commence connecting to the network.

6. When your device has connected correctly, you should be returned to the wifi settings menu, where the eduroam network should display as connected.

7. Your device should now be configured successfully for use with the eduroam wireless network, in order to start using the service, simply close the settings menu’s, and open your preferred web browser.
**Advanced Users – Key Technical Details:**

- **SSID** = “eduroam”
- **Encryption** = WPA2/AES
- **PEAP authentication method**
  - MSCHAP v2 – secured password authentication
- Do not use local computer username/password
- 802.1x user authentication.

**IT Support**

For IT support, assistance or questions, please contact the IT Service Desk

**Online help:** Report your IT incident or raise a service request on IT Self Service

www.city.ac.uk/itservicedesk

**Telephone:** 0207 040 8181, or extension 8181, 24/7 support

**Visit in person:** Monday to Friday, 8am to 8pm at
*Northampton Square, Library, 2nd floor
*Northampton Square, Drysdale building, Room E101
*Cass Business School, Library, The Cyril Kleinwort Learning Resource Centre, 1st floor