Wireless Network Connection Instructions – Ubuntu Linux

The following instructions apply to using the Eduroam wireless service on Ubuntu 10.10 distributions of GNU/Linux.

Connecting to City Wireless Network:

1. Select the eduroam network from the network manager.

2. From the drop down menu that appears select [eduroam] from the list of available networks.

3. In the dialogue box that appears headed Wireless Network Authentication Required, provide the following information:
   Wireless security: WPA & WPA2 Enterprise
   Authentication: Protected EAP (PEAP)
   Anonymous identity: leave blank (try entering @city.ac.uk if login fails)
   CA certificate: leave as (None)
   PEAP version: Automatic (try selecting Version 1 if login fails)
   Inner authentication: MSCHAPv2
   Username/Password: Type your University username in the format: 'abcd123' followed by @city.ac.uk (note, this is not your email address). Enter your University computer password. If you are visiting City University enter the credentials provided by your institution, leave the“Logon domain:” field blank and click “OK”.

4. Click the Connect button.
5. A dialogue will appear asking you to provide a CA certificate. Click on Ignore.
6. If the connection is successful the following tool top should appear in the top right hand corner:

Advanced Users – Key Technical Details:

- SSID = “eduroam”
- Encryption = WPA2/AES (preferred)
- PEAP authentication method
  - MSCHAP v2 – secured password authentication
  - Version 1
- Do not use local computer username/password

IT Support

For IT support, assistance or questions, please contact the IT Service Desk

**Online help:** Report your IT incident or raise a service request on IT Self Service

www.city.ac.uk/itservicedesk

**Telephone:** 0207 040 8181, or extension 8181, 24/7 support

**Visit in person:** Monday to Friday, 8am to 8pm at

*Northampton Square, Library, 2nd floor

*Northampton Square, Drysdale building, Room E101

*Cass Business School, Library, The Cyril Kleinwort Learning Resource Centre, 1st floor